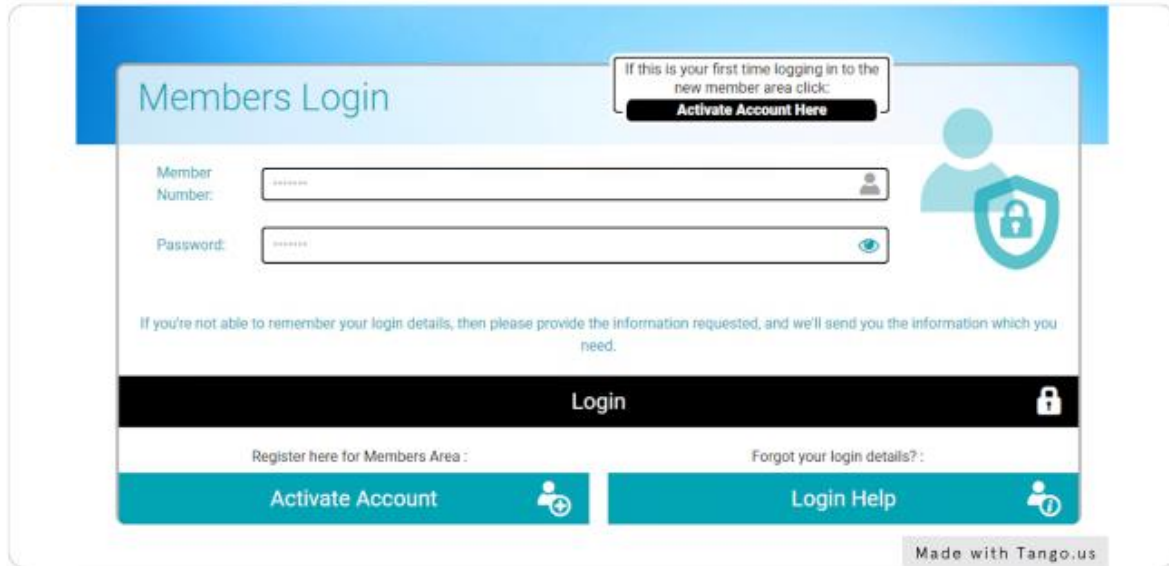




Members Area Activation Guide

STEP 1

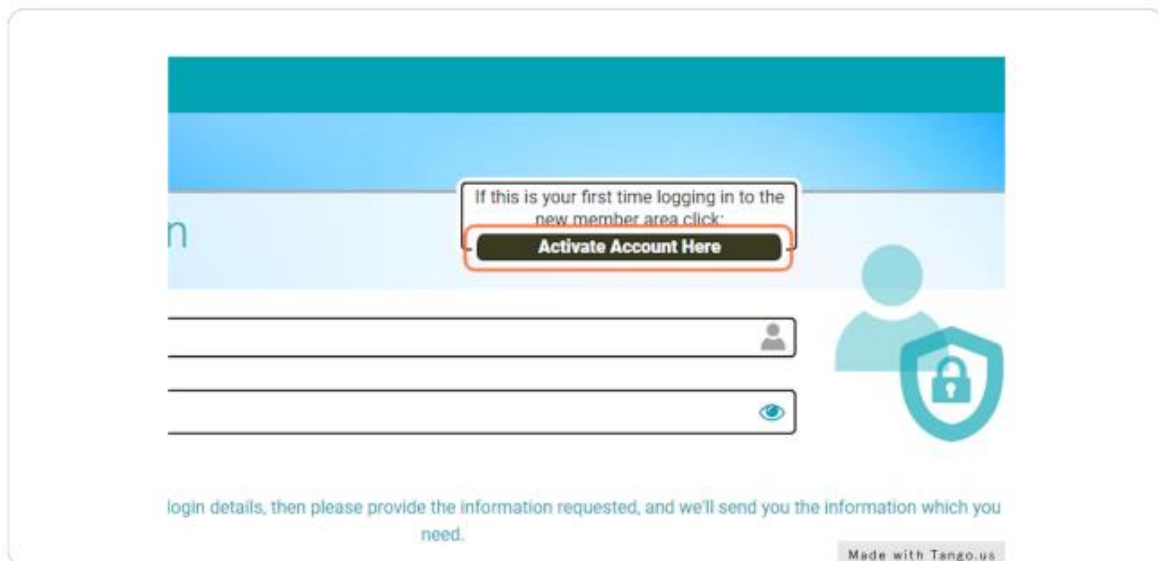
Go to Member Area | Castlemilk Credit Union



STEP 2

Click on Activate Account Here

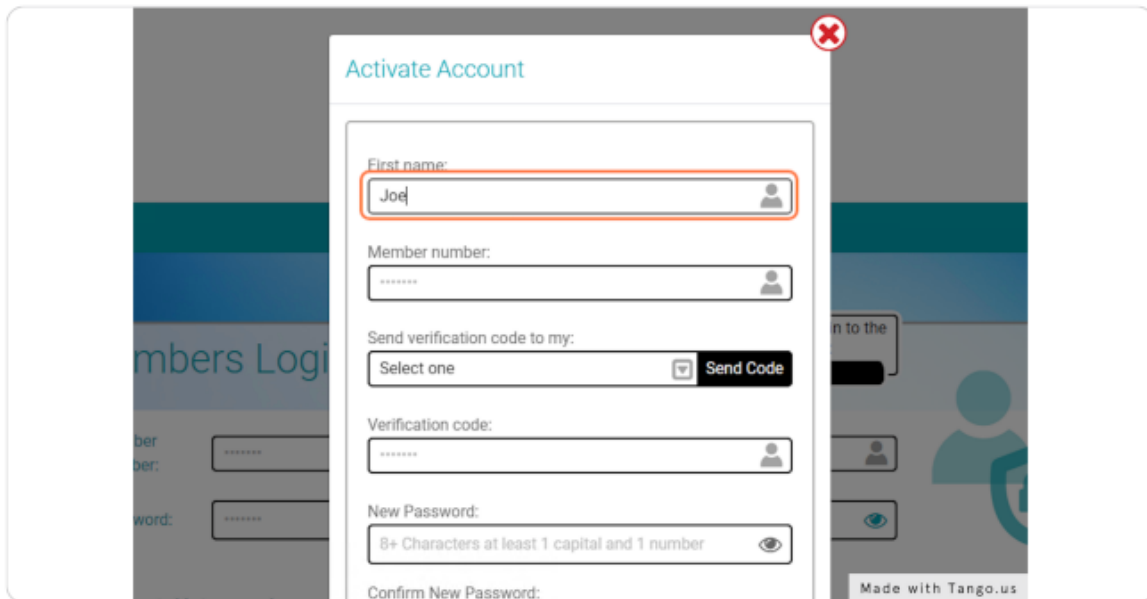
On your first visit to the Member's Area, you'll need to activate your account. Click "Activate Account Here" to begin the registration process.



STEP 3

Type your First Name

When the Activate Account window pops up, fill in your first name.



The screenshot shows a modal window titled "Activate Account" with a close button (red X) in the top right corner. The form contains the following fields and elements:

- First name:** A text input field containing "Joe", highlighted with an orange border.
- Member number:** A text input field containing "*****".
- Send verification code to my:** A dropdown menu with "Select one" selected and a "Send Code" button.
- Verification code:** A text input field containing "*****".
- New Password:** A text input field with a placeholder "8+ Characters at least 1 capital and 1 number" and a visibility toggle icon.
- Confirm New Password:** A text input field (partially visible).

The background shows a blurred "Members Login" form with fields for "Member number" and "Password". A watermark "Made with Tango.us" is visible in the bottom right corner.

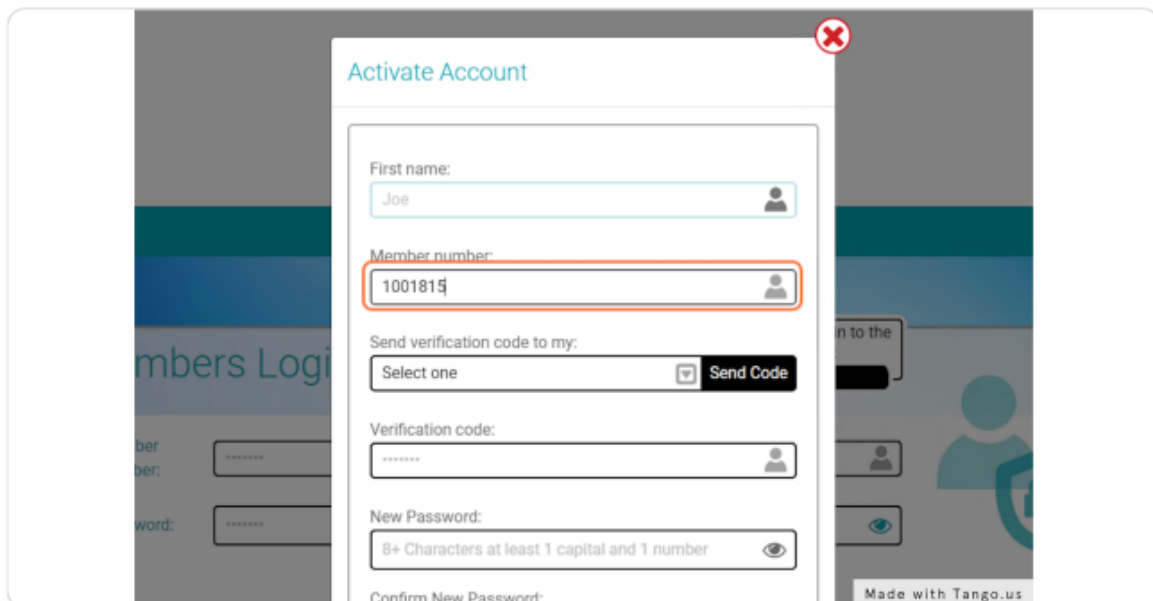
STEP 4

Type your CCU account number

Next, type your account number, if you're unsure what this is, please contact us on:

Tel: 0141 631 2952

email: enquiries@castlemilkcu.co.uk

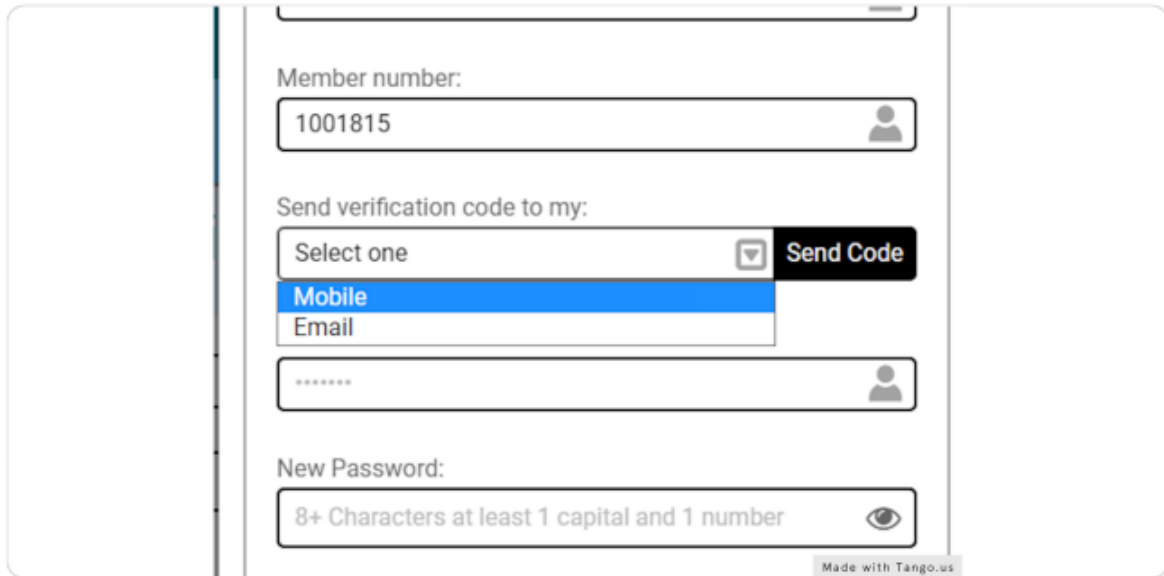


The screenshot shows the same "Activate Account" modal window. The "Member number" field is now highlighted with an orange border and contains the value "1001815". All other fields and elements remain the same as in the previous screenshot.

STEP 5

Click on drop down menu

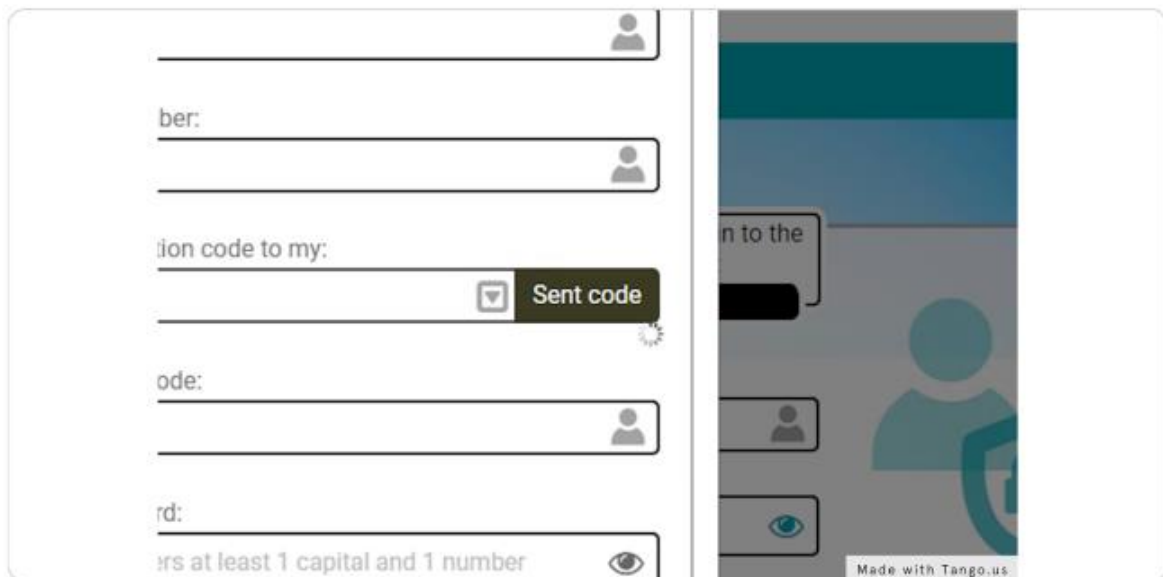
Choose which method you would like to receive verification code.



A screenshot of a registration form. The form includes a 'Member number' field with the value '1001815'. Below it is a 'Send verification code to my:' section with a dropdown menu showing 'Mobile' selected and 'Email' as an option. To the right of the dropdown is a 'Send Code' button. Below the dropdown is a password field with a masked password '*****'. At the bottom is a 'New Password:' field with a hint '8+ Characters at least 1 capital and 1 number' and a visibility toggle. A 'Made with Tango.us' watermark is visible in the bottom right corner.

STEP 6

Click on Send Code

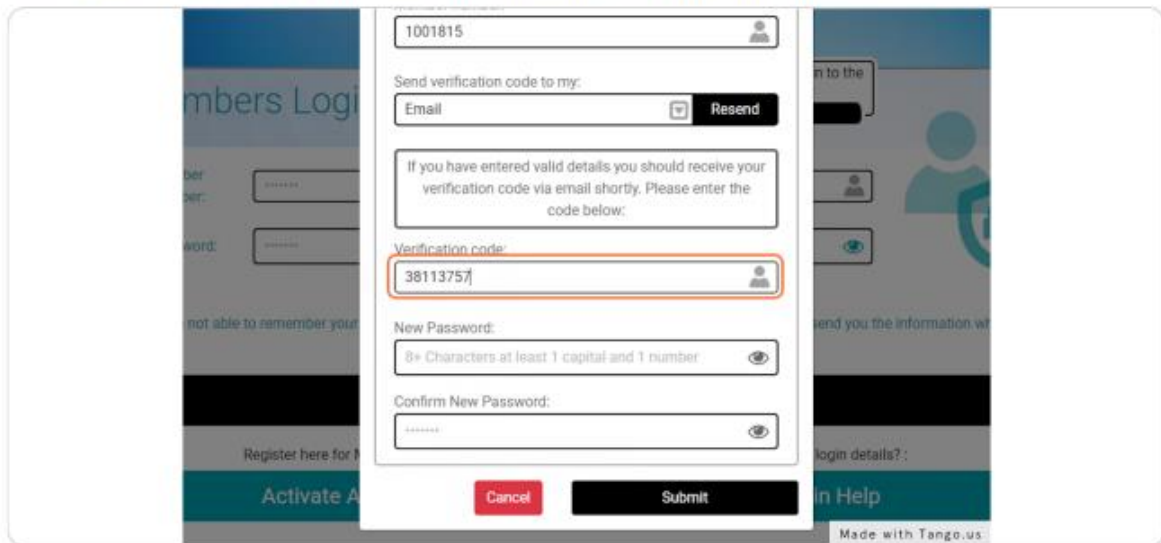


A screenshot of the same registration form as in Step 5. The 'Send Code' button is now highlighted in a dark grey color, indicating it has been clicked. A small loading spinner is visible next to the button. The rest of the form fields remain the same. A 'Made with Tango.us' watermark is visible in the bottom right corner.

STEP 7

Type verification code

Once you've received your code via email or text, type it in the box.

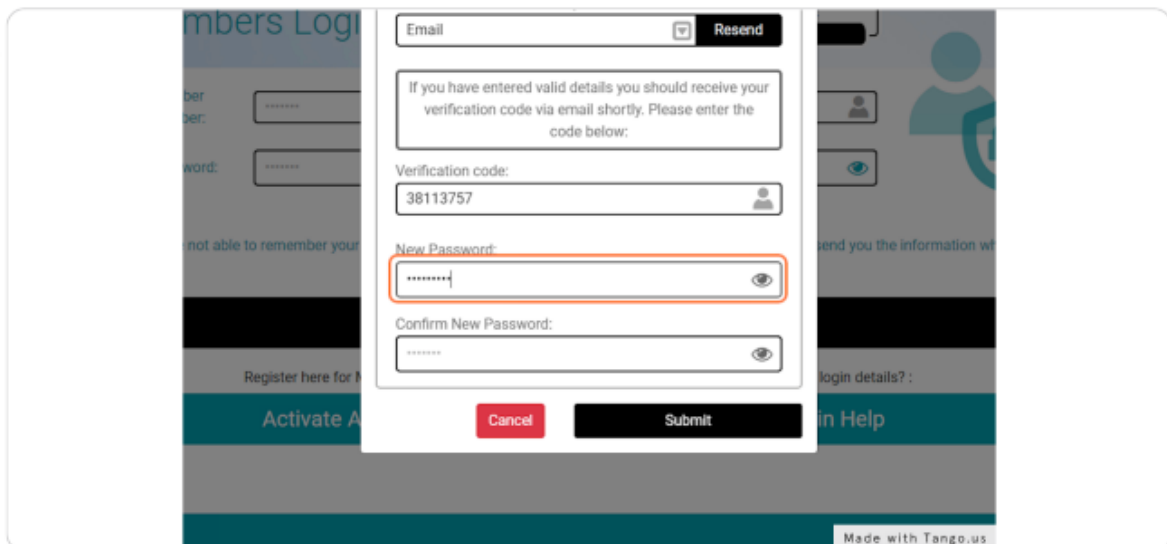


A screenshot of a web form for account verification. The form is centered on a blurred background of a login page. It contains the following elements: a text input field with the value '1001815'; a dropdown menu set to 'Email' with a 'Resend' button; a text box with the instruction: 'If you have entered valid details you should receive your verification code via email shortly. Please enter the code below:.'; a text input field for the 'Verification code' with the value '38113757'; a 'New Password' field with a strength indicator '8» Characters at least 1 capital and 1 number' and an eye icon; a 'Confirm New Password' field with an eye icon; and 'Cancel' and 'Submit' buttons at the bottom. A 'Made with Tango.us' watermark is visible in the bottom right corner.

STEP 8

Type password

Next, create a password for your account. This password will be used every time you log in.



A screenshot of a web form for password creation, similar to the one in Step 7. It contains the following elements: a dropdown menu set to 'Email' with a 'Resend' button; a text box with the instruction: 'If you have entered valid details you should receive your verification code via email shortly. Please enter the code below:.'; a text input field for the 'Verification code' with the value '38113757'; a 'New Password' field with an eye icon, highlighted with an orange border; a 'Confirm New Password' field with an eye icon; and 'Cancel' and 'Submit' buttons at the bottom. A 'Made with Tango.us' watermark is visible in the bottom right corner.

STEP 9

Type to confirm password

This screenshot shows a registration form with a modal window overlaid. The modal window contains the following fields and instructions:

- Instruction: "If you have entered valid details you should receive your verification code via email shortly. Please enter the code below:"
- Verification code:
- New Password:
- Confirm New Password: (This field is highlighted with an orange border)

At the bottom of the modal are two buttons: "Cancel" (red) and "Submit" (black). The background shows parts of the registration form, including fields for "Email", "Password", and "Confirm Password", and buttons for "Activate Account" and "Login Help".

STEP 10

Click on Submit

This close-up screenshot focuses on the password confirmation section of the form. It shows:

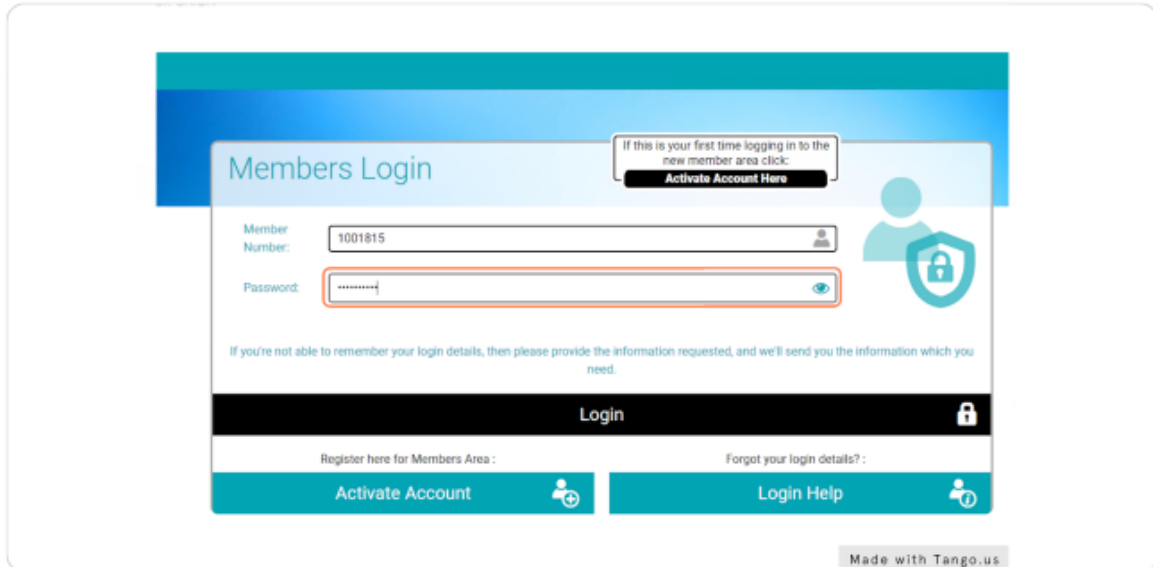
- New Password:
- Confirm New Password: (This field is highlighted with an orange border)

Below the fields are two buttons: "Cancel" (red) and "Submit" (black). The "Submit" button is highlighted with a blue border. The background shows a teal and grey footer area.

STEP 11

Type log in details

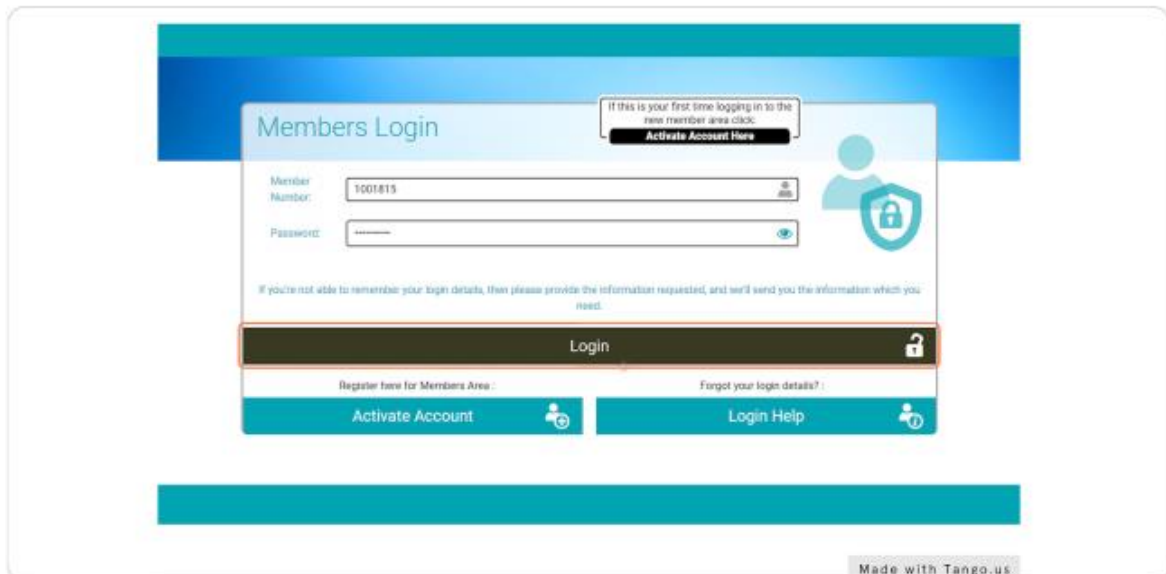
Once you've activated your account, enter your details to log in.



The screenshot shows the 'Members Login' page. At the top right, there is a message: 'If this is your first time logging in to the new member area click: [Activate Account Here](#)'. Below this, the 'Member Number' field contains '1001815'. The 'Password' field is highlighted with a red rectangular box and contains masked characters. Below the password field, there is a note: 'If you're not able to remember your login details, then please provide the information requested, and we'll send you the information which you need.' A black 'Login' button with a lock icon is positioned below the password field. At the bottom, there are two teal buttons: 'Activate Account' with a plus icon and 'Login Help' with a question mark icon. A footer at the bottom right reads 'Made with Tango.us'.

STEP 12

Click on Login



This screenshot is identical to the one in Step 11, but with a red rectangular box highlighting the black 'Login' button. The rest of the page, including the member number, password field, and footer, remains the same. The footer 'Made with Tango.us' is visible at the bottom right.